

Laneway Festival presents Lorde

Event Terms and Conditions – New Zealand

Dictionary for the Terms and Conditions

Event:	Laneway Festival presents Lorde
Promoter:	St Jerome's Laneway NZ Limited (Company Number: 2335595) on behalf of Laneway Festival New Zealand Limited Partnership c/o Level One 264 Great Nth Road Arch Hill Auckland 1021
You and Your:	Any person holding a valid ticket for the Event, whether or not the ticket was purchased by the person holding the ticket or through a third party.
Event Date:	Wednesday 29 January 2014
Venue:	The area designated by Promoter located at: Silo Park, Wynyard Quarter, Jellicoe Street, Auckland, 1010

Terms and Conditions are Binding: tickets to the Event are sold or given and admission to the Event is granted on the express condition that you are bound by these Event Terms and Conditions and any other rules and regulations issued by the Promoter and/or the Venue (**Event T+Cs**).

Directions of Event Staff: you must follow the reasonable directions of Event staff as required and comply with the law at all times during the Event.

Event Tickets: entry to the Venue will be granted with presentation of:

--- a valid bar-coded print-at-home PDF ticket; or

--- a valid bar-coded Passbook ticket (electronic ticket on mobile device),

issued in your name by an Authorised Ticketing Agency and to be exchanged upon presentation of photographic ID for a wristband upon entry. If you are under 18 years of age and don't have photographic ID please advise Event staff on entry. Your Event wristband must be worn at all times during the Event – failure to do so may result in your eviction from the Venue. Event wristbands removed from wrists or tampered with will be rendered invalid and will not be replaced. Damaged or defaced Event tickets or wristbands will not be accepted.

An **Authorised Ticketing Agency** means each of: (1) Emedia Campaigns Pty Ltd; (2) Ticketek Pty Ltd; and (3) any independent ticketing outlet as authorised and approved by the Promoter.

Persons Under 15 Years: the Event is an ALL AGES event. All persons aged under 15 years of age (as at the Event Date) (**Minors**) must be accompanied at all times at the Venue by a responsible parent or guardian. A parent means natural, adoptive or foster parent. A guardian is a person's guardian within the meaning of the Care of Children Act 2004.

Lost Tickets or Wristbands: replacement is not available for lost, destroyed or stolen Event tickets unless proof of purchase is presented.

Ticket Restrictions: Event tickets may not, without the prior written consent of Promoter, be re-sold or offered for resale at a premium (including via online auction sites) or used for advertising, promotion or other commercial purposes (including but not limited to competitions and trade promotions) or to enhance the demand for other goods or services, either by the original purchaser or any subsequent bearer. If an Event ticket is sold or offered for re-sale or used in breach of this condition, the Event ticket may be cancelled without a refund and the bearer of the Event ticket may be refused admission.

Ticket Purchase Limits: the Promoter reserves the right to enforce published ticket purchase limits and cancel any tickets obtained above said limits by any one customer.

Search on Entry: it may be a condition of entry to the Venue that a search of you and/or your possessions be

required at the time of entry to the Venue. If you do not consent to such searches, you may be denied entry to the Venue. Prohibited items include but are not limited to the list of items at the end of these Event T+Cs and any prohibited item or any item which Promoter considers may be used in an illegal or offensive manner may be confiscated. Confiscated items will not be returned, replaced or reimbursed and proceeds from confiscated items (if any) will be donated to the Child Cancer Foundation.

Smoking Policy: the Venue may operate a No Smoking policy and you must comply with any such policy.

Recording of the Event by You: professional audio or visual recordings of the Event are prohibited without authorised media accreditation. Still cameras (not professional) are permitted but images may only be used for private purposes and not for sale and/or public display. Any photographic equipment with an interchangeable lens classifies as a professional camera by the Event's security standards.

Recording of the Event by Promoter: you consent to be included in film and sound recordings of the Event and for these recordings to be used by Promoter in any medium or context without further authorisation by, or compensation to, you.

No Animals: animals are not permitted (with the exception of service dogs such as guide dogs and police or emergency service dogs).

No Passouts: passouts will not be issued unless otherwise stated.

Your Behaviour: you must ensure that you and your invitees act in an orderly manner when at the Event. Promoter may refuse entry or evict you or any of your invitees if you or any of your party are behaving in a disorderly, offensive or inappropriate manner.

Alcohol: the Event is fully licensed – please do not bring alcohol with you as it will be confiscated. Only alcohol purchased from bars at the Venue may be consumed at the Venue. If you wish to purchase or consume alcohol, you must have proof of age photo ID. You must be of legal age (18 years) to purchase and consume alcohol at the Venue. If you are found supplying or buying alcohol for a person under 18 years of age both you and the underage person will be evicted from the Venue and you may face criminal charges.

Food and Drink: no food or drink will be permitted to be brought into the Venue.

Drugs: if you are found supplying or consuming illicit drugs you will be evicted from the Venue and may face criminal charges.

Signage: you are not permitted to display trading signs at the Venue without prior written consent of Promoter.

Your Personal Information: pursuant to your booking, Promoter may need to collect and keep personal information about you including your name, address, credit card or payment details, telephone number and the names of all ticket allocations. Unless you tell us otherwise, Promoter may disclose your contact details to third parties if you elect to receive such information at time of ticket purchase so they can provide you with promotional material about other events and products. Promoter may also need to disclose your personal information as required by law or as permitted under the *Privacy Act 1993*. If you have any questions about how Promoter will handle your personal information please visit the link at the bottom of the Authorised Ticketing Agency's ticketing page where you purchased your Event ticket or contact the Promoter.

Promoter's Liability: the services provided by Promoter will be rendered with due care and skill to the extent required by Part 4 of the Consumers Guarantee Act 1993. Apart from such statutory liability, Promoter and the owner and/or lessee of the Venue will not be liable or responsible for any injury, damage or loss suffered or incurred by you or any person entering or when you enter or are at the Venue whether caused by the negligence of Promoter or that of the owner and/or lessee of the Venue (or their respective employees, contractors or agents), whether arising in tort, contract, bailment or otherwise --- all such injury loss or damage to person or property is at your own risk.

Indemnity: you agree to indemnify Promoter and owner and/or lessee of the Venue against any loss or damage Promoter and/or the Venue owner and/or lessee may suffer arising out of your negligence or breach of the Event T+Cs.

Release: to the full extent permitted by law, you waive all legal rights of action against and fully release Promoter and owner or lessee of the Venue (and their respective executive members, directors, officers, employees, volunteers,

contractors or agents) from any liability for any loss, damage, personal injury, death, economic loss or consequential loss for any default, failure or negligence (to the extent permitted by law) in relation to entry to and presence on the Venue.

Risk: entry to the Venue is at your own risk. Without limiting the generality of this:

- appropriate footwear and clothing must be worn at all times at the Venue;
- you must not mosh, crowd surf or stage dive;
- ear plugs should be worn if necessary.

To the extent permitted by law, Promoter takes no responsibility for any hearing damage or loss caused by excessive noise or injury caused by your failure to follow Promoter's directives. In the event of injury or illness Promoter may, at your cost, arrange medical treatment and/or emergency evacuation as deemed essential for your safety.

Enforceability: any provision of these Event T+Cs which is or becomes unenforceable shall not invalidate the other provisions of these Event T+Cs.

Online Ticketing Support: if you are experiencing difficulties with purchasing a ticket or the ticketing page, please contact info@lanewayfestival.com.au

Refund and Cancellation Policy: the Event is an all weather event. The Event will take place rain, hail or shine. Promoter reserves the right to change, add, withdraw or substitute support artists in the Event line-up, vary the advertised program and deny admission to the Venue with reasonable cause. No refunds on tickets except as required by the *Consumer Guarantees Act 1993*. No refunds or other compensation will be given if an advertised support artist or act is changed, cancelled or length or content of an artist's performance is changed.

Subject to this clause, Promoter is not liable for any loss, damage or compensation as a result of the Event being cancelled, postponed, relocated or changed for any reason. There will be no refund of any unused portion of an Event Ticket if you or your invitees are asked or forced to leave the Event for any of the reasons set out in the Event T+Cs or if you decide not to attend the Event.

Environment: Promoter cares for the environment and community. Please be respectful and place any litter in the bins provided around the Venue. Be waste and water wise - thank you.

Prohibited Items include but are not limited to the following (Prohibited Items will be confiscated so if in doubt, leave it at home):

- Glass of any kind.
- Alcohol - any alcohol found on site will be confiscated and the offending patron(s) ejected from Venue for the remainder of the Event.
- Offensive weapons, including potential missiles.
- Illegal substances.
- Animals (excluding service dogs such as guide dogs and police or emergency service dogs).
- Flares, fireworks or sparklers.
- Fires and open flames of any kind.
- Sound systems – sound systems are NOT allowed or welcome at the Venue.
- Portable laser equipment and pens.
- Couches.
- Anything studded (ie belts, wristbands etc).
- Audio or video recording devices and professional still cameras are not permitted, however small still cameras are permitted.
- Skateboards, scooters, rollerblades or bicycles.
- Any other item deemed to be potentially dangerous, antisocial or offensive by Event staff.
- Eskies, coolers or chilly bins.